



## Aylesbury Community Board minutes

Minutes of the meeting of the Aylesbury Community Board held on Thursday 16 November 2023 in The Diamond Room, Buckinghamshire Council, Gatehouse Road, Aylesbury HP19 8FF, commencing at 6.00 pm and concluding at 8.00 pm.

### **BC Councillors present**

M Winn (Chairman), T Dixon, T Hunter-Watts, A Poland-Goodyer and D Summers

### **Board Members and Officers/Speakers in attendance**

I Beard, H Cavill, S Davis, L Denham, P Dey, J Douglass, K Dunn, J Edwards, D Evans, C Farrow, S Finnis, P Fox-Rendle, M Humble, A Jenner, L Lloyd, H Mannall, F Mashingaidze, W Morgan-Brown, E O'Connor, M Parker, A Sherwell, A Slater, G Thomas and V Wasilewska

### Agenda Item

#### **1 Chairman's Welcome**

The Chairman extended a warm welcome to all those in attendance and introduced Councillor Denise Summers as the new Vice-Chairman of the Board. The Chairman thanked Councillor Susan Morgan for her time as Vice-Chairman, providing support to him and the Community Board.

A brief description of the Community Board and the values and purpose of the Board was provided.

#### **2 Apologies for absence**

Apologies for absence were received from Buckinghamshire Councillors M Baldwin, N Hussain, S Lambert, D Thompson, S Chapple, S James and A Christensen.

#### **3 Declarations of interest**

There were no declarations of interest.

#### **4 Housekeeping**

Amy Jenner, Senior Community Board Manager, advised of the relevant housekeeping rules and procedures and highlighted evacuation points.

#### **5 Actions from the previous meeting**

**RESOLVED** that the action notes from the last meeting be approved.

## 6 Thames Valley Police update

Sgt Claire Farrow provided an update on the work of Thames Valley Police in the Community Board area. The following points were highlighted:

- The Serious assault of attempted murder of a 15-year-old - this was particularly resource intensive. TVP were grateful for witnesses' support.
- Focus on engagement with schools and education around carrying weapons and the impact.
- Operation Sceptre – TVP wide operation which is focussed on knife crime. This includes engaging with shops to prevent underage sales.
- Work around NOSS cans with Southcourt Baptist Church – amnesty bins.
- Working with Jewish and Muslim communities regarding risk of hate crimes. On Saturday 21 October 2023 there was a peaceful march around Aylesbury.
- TVP structural changes - 13 LPAS going to 5 LCU's from April 2024 and merging with South Bucks. Superintendent will be Emma Burrows.
- Southcourt Boxing Club is still going strong – in the last 6 months, funding has been sought from Fairhive, Buckinghamshire Council and Aylesbury Town Council to support sustainability. Age range 10 – 60 years old. Wednesday 6-8.30pm at Southcourt Baptist Church, everyone welcome.
- Alan Sherwell – asked about shop lifting and risk to shop owners and shop staff and the importance of understanding why people shoplift.
  - TVP work with ORD and Health Services for referrals to support with Community Resolutions to support with the root cause of the shop lifting.
- Inconsiderate Parking remains an issue – please continue to report to TVP and Buckinghamshire Council.

## 7 Unit 33 - Health on the Highstreet - an introduction

Gemma Thomas, Buckinghamshire Healthcare NHS Trust delivered a presentation (as per pages 9 to 13 of the notes pack) and explained the model which is being piloted in Aylesbury for 12 months.

The following points were highlighted:

- The unit has launched in Friars Square and is available to the public with a weekly schedule of services - [Health on the High Street - Buckinghamshire Healthcare NHS Trust \(buckshealthcare.nhs.uk\)](https://buckshealthcare.nhs.uk).
- It was asked if HotHS was linking up with events already happening to direct to and promote
  - Gemma advised that this was happening and there are some strong local links
- It was asked if HothS were aware of [Bucks Online Directory](#) and using as a resource tool – Helen Cavill offered support around any upskilling needed on this.
- It was asked if the details have been shared with GP Surgeries.
  - HotHS have engaged with PPG explain the service.

- Denise is keen to support Gemma with further networking
- Veterans drop in being supported by Pam Daly.

## 8 Healthwatch Bucks - an overview of the Volunteering programme

Melanie Humble, Healthwatch Bucks delivered a presentation on the Healthwatch Bucks volunteering programme (slides can be viewed on pages 14 to 22 of the notes pack). The following points were highlighted:

- Melanie asked for signposting of people to the programme if they are interested in volunteering opportunities.
- It was asked how HB were reaching out to volunteers.
  - Roles are currently on the HB portal - [Volunteer with Healthwatch Bucks – Healthwatch Bucks](#)
- Melanie is linking with the Community Boards volunteering priority work.
- It was recommended that the opportunities were also added to Community Impact Bucks Volunteering Matching Service.

## 9 Community Board Priorities, Engagement and Funding

Amy Jenner, Senior Community Board Manager provided an update as per slides on pages 23 to 27 of the notes pack.

- The board has been driving priorities forward with the support of board members, growth has been really positive. Amy talked through the slides to highlight board engagement, priority activity and provided a funding update.
- Opportunity Bucks – Helen Cavill provided a brief overview of the project in 3 ward areas (N, NW and SW). The project is engaging with partners and residents within the areas. For more information, to get involved and to sign up to the newsletter visit:
  - Activity showcase [Opportunity Bucks - Activity Showcase | Buckinghamshire Council](#)
  - Aylesbury ward profiles – [How you can get involved | Buckinghamshire Council](#)
- Amy highlighted Public Health's Bike Library Pilot planned to take place in the new year.
- Sgt Clare Farrow noted that TVP may have bikes to donate.
- **Action:** Amy to link Clare with Public Health for further conversation - actioned
- Local resident Dave is working with Amy to look at delivering a project to support local clubs to increase their memberships. Anyone who wants to get involved should contact [aylesburycb@buckinghamshire.gov.uk](mailto:aylesburycb@buckinghamshire.gov.uk).
- Lee Lloyd and Lyn Denham from Florence Nightingale Hospice Trust provided an update on the The Wiz project which was part funded by Aylesbury CB.
  - A video was shared to highlight the positive impact and can be viewed [here](#).

## **10 Community Matters**

Residents Jane and Sandy brought the Savernake Road petition to the board.

- A response was provided by Buckinghamshire Council's Parking service.
- Amy highlighted that the Community Board could support with looking at the root cause of the issues and supporting with community conversations to help resolve. Sgt Clare Farrow also offered support from TVP.

## **11 Close and date of future meeting**

The Chairman closed the meeting and thanked everyone for joining and for their participation.

The next meeting date will be confirmed shortly (likely late Feb/early March 24).

Attendees were asked if they would like to host and to let Amy know if so.



# Aylesbury Community Board Meeting

16th November 2023

Please help yourself to water and take a seat of your choice





Community Board  
Aylesbury

Page 6

18:00 Welcome  
18:10 TVP update  
18.25 Unit 33  
18:40 Healthwatch Bucks  
18:55 Community Board  
update  
19:30 Community Matters  
19:55 Thank you and Close



Welcome from the Community Board  
Chairman - Cllr Mark Winn



Community Board  
Aylesbury

## Item 6: TVP update

### Update & question time

Page 7

Sgt Clare Farrow, Thames Valley Police



## **Presentation and questions delivered by:**

Gemma Thomas, Buckinghamshire Healthcare NHS  
Trust



# Health on the High Street

Page 9

OUTSTANDING CARE

HEALTHY COMMUNITIES

AND A GREAT PLACE TO WORK



## Unit 33

- Opened in Friars Square Shopping Centre on 26/09.
- 1 year pilot.

Page 10 877 people have entered the unit to 31/10 (includes colleagues, contractors etc).

- Engagement event to coincide with Community Action Day on 25/10.



OUTSTANDING CARE

HEALTHY COMMUNITIES

AND A GREAT PLACE TO WORK

# Unit 33



Services operating in Unit 33 include:

- Health Visiting
- Immunisation
- Veterans Drop in Session
- Age UK Drop in session
- Public Health services including a health kiosk where residents can check their height, weight and blood pressure

OUTSTANDING CARE

HEALTHY COMMUNITIES

AND A GREAT PLACE TO WORK

## Initial Public Feedback

- Positive about the concept & location.
- Requesting information on primary care – struggling to get an appointment, How do I book an appointment on line? How do I order prescriptions online? How do I book a health check?
- Requesting signposting information i.e. what exercise is suitable for me as an older person to do?
- Seeking health advice i.e. constipated children, how do I book a follow up 2 year check (as requested by nursery).
- People are keen to do health kiosk, a small number don't have email address or don't want to put email address in. (We are looking to get BP monitors so they can still take BP reading).

Page 12

OUTSTANDING CARE

HEALTHY COMMUNITIES

AND A GREAT PLACE TO WORK

## Next Steps / Questions

- Ongoing communication with partners to expand service offer i.e. social prescribing and Be Healthy Bucks.
- Continue promotion and communication to relevant people and groups – can you support us?
- Are there any other services or groups you think we should be linking up with and/or operate within Unit 33?



Community Board  
Aylesbury

## Item 8: Healthwatch Bucks

**Presentation and questions delivered by:**

Melanie Humble, Healthwatch Bucks





# Healthwatch Bucks

Volunteering



# Who we are

- **We are the independent champion for people who use health and social care services**
- **We're here to find out what matters to people and help make sure their views shape the support they need**
- **Nationally and locally, we have the power to make sure that those in charge of health and social care services hear people's voices**



# What we do

- We **listen** to the views of local people
- We **influence** the right people – policymakers, decision makers and service providers
- We help to **improve** the way local health and social care services are commissioned and delivered.

# In 2022/23 we...

Listened to **1,328** health and social care experiences that were shared with us by local people

Provided help and support to people who asked for it through **159** signposting requests

Published **7** reports on local health and social care services

Attended **232** meetings with key stakeholders, to represent the interests of Buckinghamshire residents

Benefited from the support of **21** generous volunteers who gave **1,910** hours to help us make health and social care better for people in our community.



# New volunteering programme

## Aims:

- to build a diverse group of volunteers
- to attract volunteers from underrepresented communities
- to help volunteers gain skills and experience to boost their CV
- to help volunteers gain knowledge that may benefit the health and wellbeing of their families and community

## Our volunteers will ...

- gain skills to boost their CV
- gain experience in a flexible role to suit them
- make a positive difference
- feel valued and part of a team
- gain confidence and self-esteem



# Volunteer roles

events

digital communications

feedback processing

publications and document  
editor

ambassador

patient experience survey

project survey

horizon scanning

# Contact us to find out more..

- in person: today, or at one of our upcoming events
- on the phone: call Melanie on **01494 974201**
- visit: **<https://bit.ly/3Om5CEm>**
- email: **[volunteering@healthwatchbucks.co.uk](mailto:volunteering@healthwatchbucks.co.uk)**
- scan:





### **Support residents to come together and increase community spirit within their local neighbourhood through the delivery of community-based initiatives**

- Community Safety Days of Action
- Elmhurst Family Day
- Friars 30th
- Hale Leys monthly engagement
- Canal Basin bike marking event
- Development of Prebendal Farm Community Event
- Supporting projects to bring the community together
- Supporting, problem solving & feeding back to other services



# Item 9: Engagement







### **Provide opportunities for residents to develop new skills**

- Games Club idea development with Dave
- Working with AYA interns
- BCG Dementia Event
- Development of Bedgrove Skatepark application

### **Develop a volunteering strategy for Aylesbury**

- Partnership meetings and conversations
- Working with CIB to develop ideas
- Working with Amersham & Villages CB as shared priority

### **Support exploration around the physical and environmental impacts of vaping**

- 2 meetings held to explore possibilities- Michelle



### **Influence behavioural change to improve road safety around our schools**

- Aylesbury East and South-East school road safety campaign
- Developing ideas for Aylesbury West

### **Supporting Opportunity Bucks priorities identified by Ward Partnerships in Aylesbury North, North-West and South-West**

- Working with Op Bucks Team
- Supporting Ward Partnerships
- Supporting Economic Regeneration Team
- Public Health Bike Libraries



## Item 9: Funding Update

**Budget: £196,770**

**Allocated to date: £24,974**

£1,994 Only Me

£15,000 Queens Park Community Project

£1,000 Ardenham Lane Allotments- Wildlife Garden

£2,000 Coldharbour Community Garden

£3,545 Go Play Hot Lunches

£991 Coldharbour Community Essentials

£1,000 75th Windrush Anniversary - The Caribbean Community Lunch  
Club Culture Awareness Event

**Pipeline = £40,000**





### Questions received in advance to the Community Board

Page 28

### Buckinghamshire Council Update- in agenda pack

### Opportunity Bucks Update- Helen Cavill

### Savernake Road Petition



# Thank you!

Keep in touch via:

[Aylesburycb@buckinghamshire.gov.uk](mailto:Aylesburycb@buckinghamshire.gov.uk)

[@Aylesburycommunityboard](#) on Facebook



This page is intentionally left blank